

Report on the Cooperation with Training Center Program

—Vietnam, Indonesia and Malaysia—

From December 1 to 7, 2008, a JCCP delegation visited Vietnam, Indonesia and Malaysia under the Cooperation with Training Center Program. The group consisted of Mr. T. Kubota, General Manager, Training Dept., Ms. M. Kitahara, Manager, Operations Dept., and T. Hori, Manager, Operations Dept. At the companies they visited, they introduced JCCP regular courses that will be offered during the next fiscal year, as well as explained the details of JCCP's customized programs (CPO/CPJ). Each of those companies places major importance on securing, training, and fostering capable human resources, and expressed their wish to continue sending outstanding personnel to participate in JCCP courses.

By personally listening to each company's situations and needs, the JCCP delegation was able to establish a close relationship with the counterpart department in those companies. Views exchanged and issues discussed at the working level will be reflected in future JCCP activities, to mutually facilitate the continued implementation of efficient training courses.

1. Vietnam

On December 2, the delegation visited the PETROVIETNAM Head Office and met with Mr. Nguyen Le Binh, Deputy Manager, Training & HRD Division. Mr. Binh stated that JCCP's long years of support has been a large benefit to PETROVIETNAM as well as to Vietnam, and asked for JCCP's continued cooperation. The delegation responded by expressing its appreciation of Vietnam's participation in JCCP regular courses to date.

The JCCP delegation also held a meeting with members of the counterpart department to JCCP training courses in PETROVIETNAM, to listen to their specific training needs. The counterpart



*At the PETROVIETNAM Head Office:
Mr. Nguyen Le Binh, Deputy Manager,
Training & HRD Division (left)*

members showed interest in regular courses on Maintenance, the Environment, Safety, DCS, and Human Resource Development, and requested implementation of a CPO or CPJ on Maintenance, Process Control (APC), and the Environment. They also said they plan to send around the same number of participants to JCCP courses this year as last year. The face-to-face discussion between members of the two organizations not only strengthened mutual understanding of their relevant responsibilities, but also helped deepen their mutual relationship of trust.



Meeting at PETROVIETNAM



At PETRONAS's Melaka Refinery



At the PERTAMINA Learning Center

2. Indonesia

On December 4, the delegation visited the PERTAMINA Learning Center and met with Mr. Suwardi Somantri, Vice President. PERTAMINA has recently undertaken major organizational reforms, and Mr. Somantri has just taken up his present position. The JCCP delegation was therefore fortunate to have the opportunity to introduce JCCP activities to the new vice president.

The members of the Learning Center showed specific interest in JCCP regular courses on maintenance and human resource development as well as in customized programs (CPO/CPJ) on marketing and physical distribution, and said that they wish to continue sending selected outstanding personnel to participate in JCCP courses. After the meeting, the PERTAMINA members took the JCCP delegation on a tour of the classrooms and accommodation facilities of the Learning Center.

3. Malaysia

On December 5, the delegation visited PETRONAS's Melaka Refinery, where Ms. Salha Ahmad Dahlan, Manager, HRM & Administration Dept., and leaders of the operation and maintenance departments assembled to listen to the delegation's presentation of JCCP training activities.

The delegation was told that PETRONAS personnel who participated in JCCP courses have learned much about new technologies and business

management practices of Japanese companies from the courses, and are effectively applying what they have learned to their daily tasks and to improving operations. Ms. Atifah Binti Idris, who headed the study tour (now called CPJ) on lubricating oil production last year, voiced a request to include a course on lubricating oil among the regular courses, as the study tour was extremely meaningful. Other members who attended the meeting also shared their positive views of JCCP courses with the delegation, and the PETRONAS side expressed the strong wish to continue participating in JCCP regular courses.

4. Summary

The delegation's visit to the three countries and meetings with members of the counterpart department to JCCP training activities yielded many invaluable, frank opinions and views of JCCP activities. They indicated that counterpart members have a deep understanding of JCCP activities, but also expect further enhancement. Based on this awareness, JCCP should appreciate the relationships of trust it has steadily established over a period of 27 years and carefully consider what more it can do to further strengthen these cooperative relationships in the future.

Requests and expectations of JCCP change with the times. JCCP is aware that it must also accurately perceive and take a flexible approach to satisfying changing needs.

<by Takashi Hori, Operations Dept.>