

Report on the Cooperation with Training Center Program —Malaysia and Indonesia—

A JCCP delegation visited Malaysia and Indonesia from November 16 to 25, 2009, under the Cooperation with Training Center Program. The objectives of the visits were to introduce the FY2010 JCCP regular course program, explain, propose and seek the implementation of customized programs, and to



Meeting at the PETRONAS Head Office

exchange views with JCCP counterpart personnel. A summary of the visits is presented below.

Malaysia

In Malaysia, the delegation visited the PETRONAS Head Office; two training facilities operated by PETRONAS—PETRONAS Management Training (PERMATA) and Institut Teknologi Petroleum PETRONAS (INSTEP); and the Melaka Refinery.

At the head office, a meeting was held with Ms. Nafisah Ali, General Manager, HRM HCU, and other members. When asked why there has been a decrease in the number of applications to this year's regular courses, the PETRONAS side replied that the decrease was due to a cost reduction strategy and to the impact of the influenza epidemic. For



With Mr. Kairul Azaman Yasin, CEO of PETRONAS-PERMATA (third from right)



With Mr. Mohd Zazali Bin Salim, General Manager, at PETRONAS-INSTEP (fourth from right)

next fiscal year, the PETRONAS side requested the implementation of a local seminar that specifically deals with a specialized theme (i.e., maintenance).

At PERMATA, an institution under PETRONAS' Education Department which provides management and leadership training, the JCCP delegation first received words of appreciation from Mr. Kairul Azaman Yasin, CEO, for JCCP's longstanding relationship of cooperation with PETRONAS. They then engaged in a meeting with Mr. Mohamed Rosli Hamid, Senior Manager, and other staff members, who explained that eight to ten training programs are offered to each level of employees, and introduced PERMATA's spacious facility that houses an extensive array of equipment. Mr. Hamid's word that "the motivation to study cannot be instilled without a good environment" left a strong impression on the JCCP members.

The delegation next visited INSTEP, a top-caliber training center that provides training programs to

more than 80 organizations including PETRONAS subsidiaries. It has machining equipment that even training facilities of Japanese refineries may not have, as well as equipment for the processing and installation of electrical wiring. Most memorable was a statement made by Mr. Mohd Zazali Bin Salim, General Manager, that "a new building means nothing if the knowledge provided is old," and therefore "teaching materials must be constantly reviewed."

Both training institutions already have well-established programs and a complete array of equipment, but they expressed the desire to continue maintaining their cooperative relationship with JCCP as an overseas training institution, because by participating in a JCCP course, participants said they can acquire an extremely valuable opportunity to interact with participants from diverse countries and mutually share various experiences.

In the meeting at the Melaka Refinery, officers of various departments voiced their request for a local seminar that addresses issues confronting the refinery.



Meeting at the Melaka Refinery

Indonesia

In Indonesia, the JCCP delegation visited the PERTAMINA Head Office and the PERTAMINA Learning Center (PLC).

At the head office, a meeting was held with Mr. Mamad Samadi, Senior Vice President, HR Department; Mr. Suwardi Somantri, Vice President, Pertamina Learning Center; and other members of the

personnel and training departments. PERTAMINA is currently implementing large-scale reforms, and is particularly urgently seeking to develop leaders and young engineers. Therefore, the PERTAMINA members strongly asked for JCCP's cooperation in this respect, and specifically requested a seminar on earthquake countermeasures in the refinery and a long-term course that also provides on-the-job training (OJT), among others. PLC also emanated the same sense of commitment to employee training as the head office. PERTAMINA has established an HSE training center this season in Palembang, and lodging facilities for participants have also been built within the PLC site.

In both Malaysia and Indonesia, the training institutions the JCCP delegation visited had

outstanding programs and facilities which set good examples that even JCCP might consider adopting. Moreover, the two countries commonly requested the implementation of local seminars designed to meet their needs for the urgent development of young engineers and leaders and to help resolve issues they are facing. Based on this awareness, the delegation took to heart the urgent necessity of incorporating the views obtained during this visit into future programs, and of providing programs that would be truly beneficial to human resource development efforts in the two countries.

Lastly, the delegation wishes to extend its deep appreciation to everyone who received and supported it in the two countries.

<by Mieko Onai, Operations Dept.>



At the PERTAMINA Head Office

*Mr. Suwardi Somantri, Vice President, Learning Center
(front row, right)*

*Mr. Mamad Samadi, Senior Vice President, HR Department
(front row, second from right)*